## Thank you **Groupon** Clients!

## Sincerely, <u>marchellsspa.com</u>

Marchell's Management Team would like to thank you for choosing our day spa for your selected service. We believe it is important to let you know that we appreciate your decision to try the services at our day spa by using a Groupon Voucher. We also believe that it is equally important for you to know that Groupon is solely a marketing tool for Marchell's LLC. <u>Groupon is not designed for repeat use.</u> Please review the information below:

Once you have completed your purchase on the Groupon website, please contact Marchell's by phone call, text, or by sending us a message directly from our website. We book our services by appointment only; same-day appointments are not guaranteed, however on occasion may be an option. During the booking of your appointment, you will need to submit or share your Groupon Redemption Code (Groupon Voucher Number) in order to secure your appointment. In lieu of a major credit card, your Groupon Voucher Number will secure your appointment booking and cover the cost of the promotional service that you will enjoy.

Please Note: That Groupon does not collect the applicable sales tax for the service that Marchell's will render, therefore, at the time of service, we do look to collect the additional sales tax, along with a small administrative fee. This fee can be submitted by cash, check, or credit card.\*

Archived Promotions for Closed Groupon Deal(s)

- 60-Minute or 75-Minute Groupon Voucher Option for Two Massage Sessions
- Any Facial Promotions

Current Promotions - Active Groupon Deals

- 60-Minute Groupon Voucher Option for One Session
- 75-Minute Groupon Voucher Option for One Session

The Fine Print for the Groupon Vouchers is displayed on the Groupon site, but we understand that many overlook them. The Fine Print is expected to explain specific terms and conditions about the Groupon Voucher that is purchased.

## The Fine Print

As seen on the Groupon website.

Promotional value expires 90 days after purchase. Amount paid never expires. Not valid for customers active within the past 12 month(s). Appointment required, 48 hour advance notice required. Limit 1 Groupon per person per lifetime, no exceptions. Merchant's standard cancellation policy applies (any fees not to exceed voucher price). Valid only for option purchased. Merchant is solely responsible to purchasers for the care and quality of the advertised goods and services.

- 1. The Groupon Customer has 3 months to take advantage of the Promotional Offer.
- 2. The actual amount paid by the Groupon Customer will always by honored by the Merchant.
- 3. The Groupon Voucher is not valid for anyone who is an active Client of the Merchant. Marchell's offers great promotions in addition to the promotions advertised on the Groupon site.
- 4. The Groupon Voucher is not combined with any other offers.
- 5. The Promotional Offer is good for one person to receive the selected service.

We do not honor Groupon Vouchers that are not in line with the Fine Print as stated above. This means that our goal is to have you become a repeat Client of Marchell's LLC; however <u>we will not honor multiple Groupon Promotions for repeat abusers</u>, as <u>the Groupon promotion is designed for New Clients</u>. We cannot guarantee the Promotional Offer beyond the expiration date of your Groupon Voucher; if the Promotional Service is no longer offered by Marchell's LLC, you will be permitted to select an alternate service.

We encourage you to refer your family and friends directly to us, as we are often offering specials that afford generous discounts to the purchaser.

## marchellsspa.com

\*If using a credit card for payment to Marchell's LLC, there will be a fee of \$1 applied to the invoice. If you would like to leave a gratuity on a credit card for one of the Specialists, you are permitted to do so.